Computer Setup For EasyConnect HD

The following instructions will help a user get their computer set up and optimized for EasyConnect HD.

1) Open a browser and go to the Meeting Portal

(if you are a Citrix user please open the browser outside of Citrix)

Meeting Portal: https://nc.easyconnecthdportal.com/

2) Bookmark the Portal website or save as a shortcut on your desktop



4) Click the "TEST MEETING ROOM" button





5) If you have not joined a meeting using your computer yet, you will be prompted to Launch, Run, or Allow the program to open.





6) Enter your name and check the box to "Remember for future meetings"





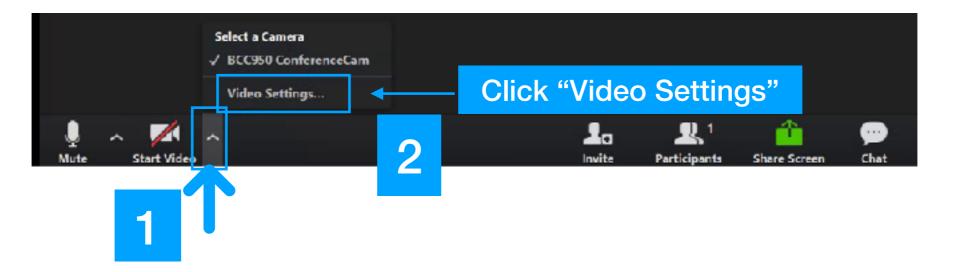
7) You can click the "Join Audio by Computer" button to use your microphone and

speakers.



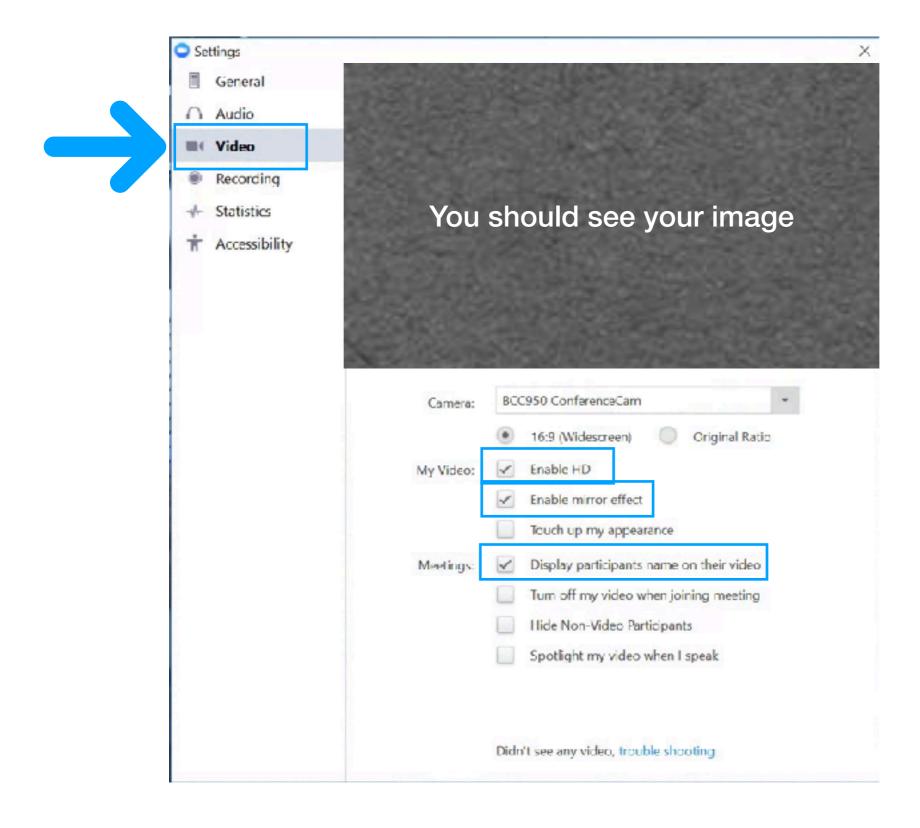
*If your computer does not have a microphone and speakers your computer audio will not work. You can simply close this pop-up.

8) Now that you are in the video meeting, click the arrow button next to the Stop Video icon to bring up a menu where you will select Video Settings





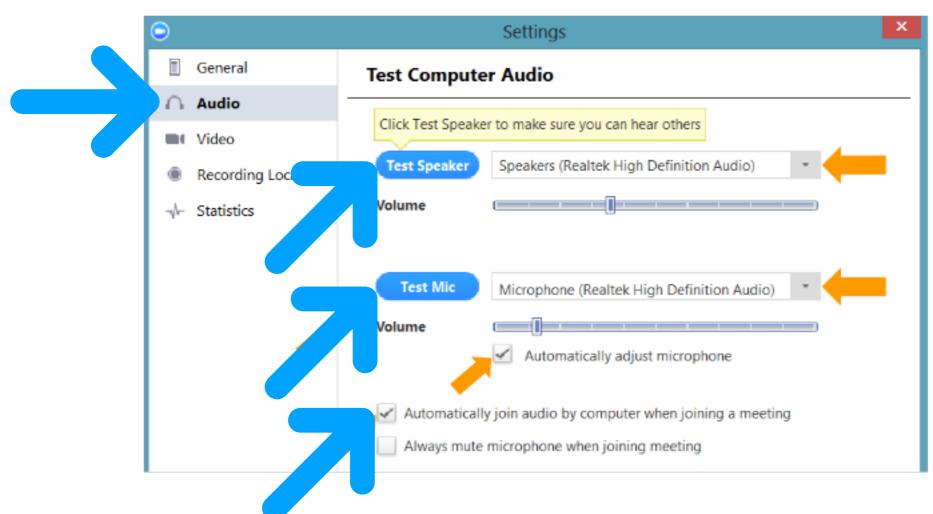
9) If you have a webcam you can check to make sure it is working properly and apply the following settings.





10) If you joined the audio by computer you can check to make sure your microphone and speakers are working properly.

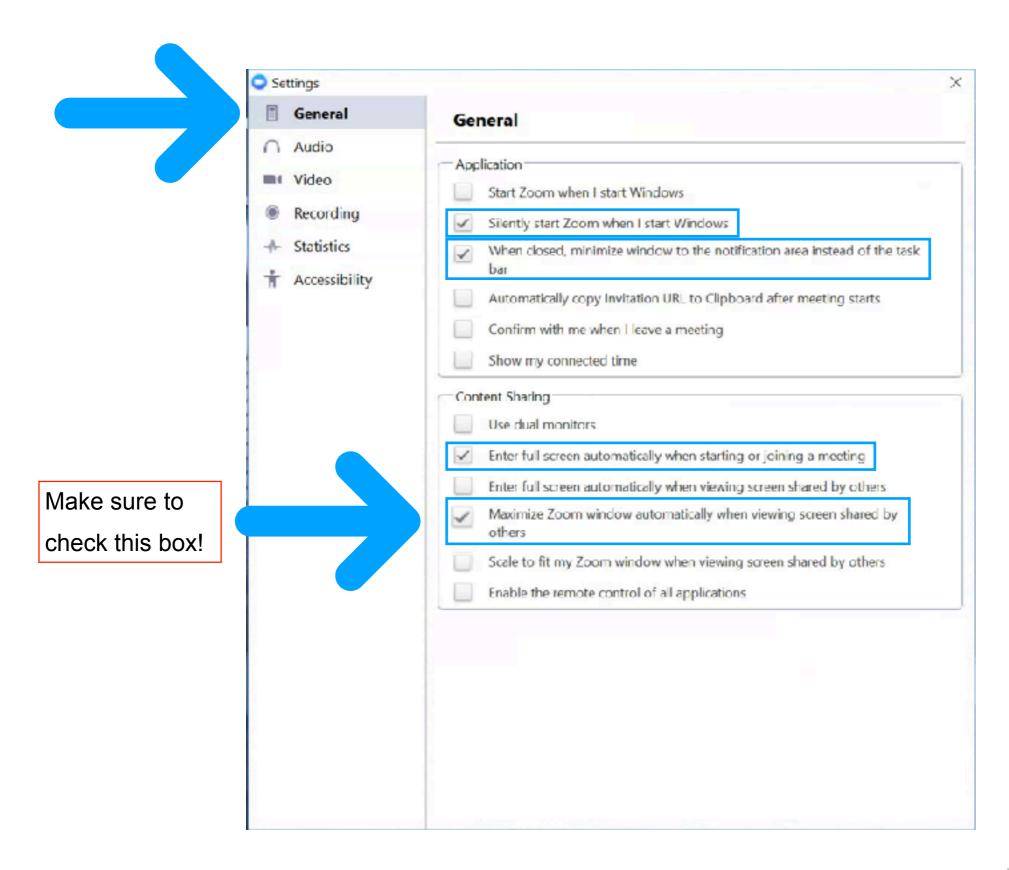
*If you are not using your computer's microphone and speakers you can skip this step.



You can select which speakers and microphone you would like to use with these dropdown menus

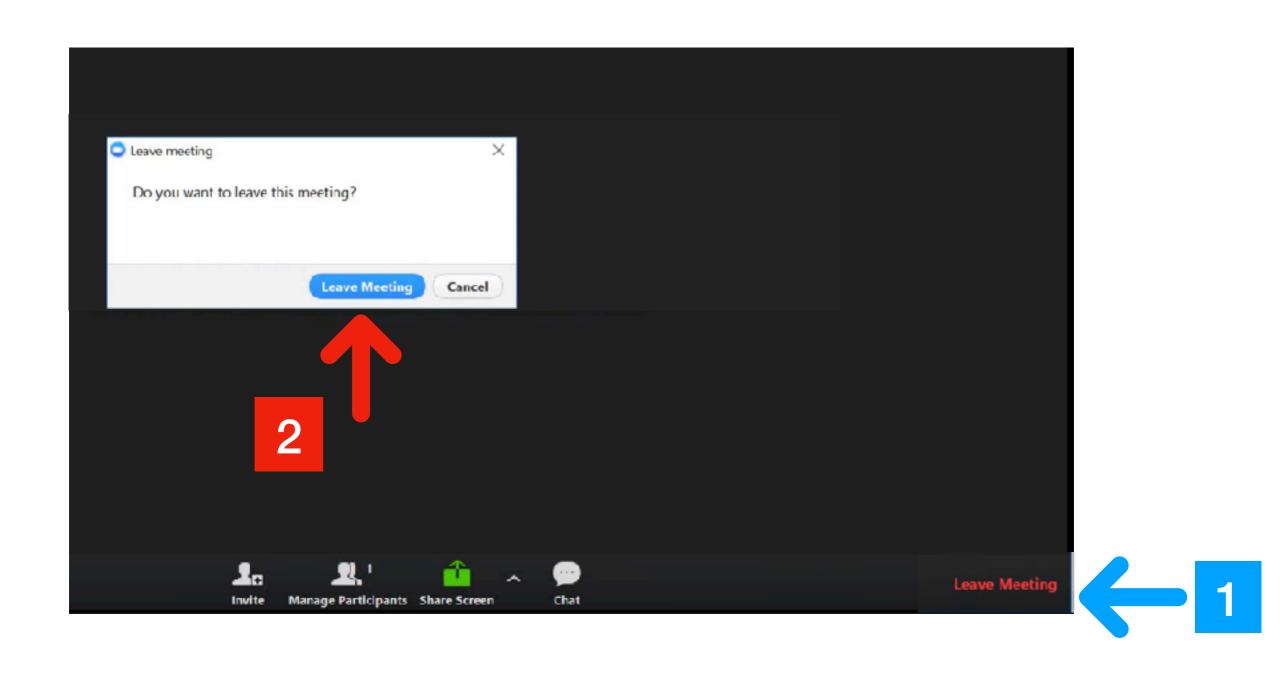


11) Check the following settings to optimize your meeting experience.





12) Your computer is now set up and you can leave the meeting.



For technical assistance with EasyConnect HD please contact (414) 216-3366